

- Packages are subject to availability at the time of booking confirmation.
- Rates are subject to change without prior notice.
- Packages are non-refundable. Cancellation of the service will result in 100% charges. Any amendments are subject to the airline and hotel cancellation/change policies individually.
- Refunds are not available on partially used or fully unutilized packages. The unused portion of any package or service is non-refundable and the cancellation of any service will result in 100% charges.
- Qatar Airways Holidays reserves the right to levy the full cancellation charges on an individual tour package basis, even if a tour package is cancelled within the acceptable period.
- “No-Show” or “Early departure” will result in 100% of the total package cost being charged.
- Booking changes requested are subject to availability and subject to a handling fee of US \$100 per booking. Change Fees will be invoiced in full and separately from the booking payment schedule.
- Packages include return flights, accommodation, race tickets as specified and any other explicitly mentioned inclusions.
- Packages do not include visas, medical insurance or any other inclusions unless explicitly stated.
- For full terms and conditions, please review detailed fare rules at the time of booking on Qatar Airways Holidays.
- Flights, hotel and event tickets’ rates are quoted are inclusive of all taxes and fees known at the time of producing this package. Qatar Airways Holidays reserves the right to adjust without prior notice, the quoted rates accordingly to reflect any increase or changes in the amount of government or municipality fees and/or taxes as applicable.
- Every effort will be made to confirm a booking exactly as per the Customer’s request; however, in case of no availability, Qatar Airways Holidays reserves the right to offer similar alternatives.
- Starting prices mentioned are per person, based on minimum two passengers on twin share basis, for an estimated average flight price that can vary according to the origin country, economy class flight, entry level hotel available and entry level event ticket. The final pricing is subject to availability and seasonality.
- Full payment is required at the time of booking for confirmation and the issuance of E-tickets and vouchers. In the event of such conditions not being met, the booking will not be honoured.
- Qatar Airways Holidays reserve the right to cancel any Promotional booking that does not meet these terms & conditions.
- Package is not valid for unaccompanied minors or children travelling without an adult over 18 years of age.
- Bookings can only be made by customers above 18 years old at the time of booking.
- It is the responsibility of the Customer to obtain and carry a valid passport and other travelling documents including visas, permits, vaccination certificates, etc. Qatar Airways Holidays shall not be liable for any inconvenience, expense, loss or damage of any kind that may be, incurred by the Customer due to failure by the Customer to obtain or produce such documents.
- In case of visa rejections, bookings stand confirmed and are non-amendable and non-refundable.
- By making this booking you have accepted all terms and conditions which apply to the offer, in addition to conditions which may apply to the specific accommodations, race tickets, tours and services.
- We reserve the right to amend these Terms and Conditions from time to time in order to ensure compliance with applicable laws or any requirements of Formula One™ or any of Qatar Airways Holidays’ suppliers.
- Notices: All notices, demands, requests or other communications (“Communications”) shall be in writing and shall be sent via registered mail or transmitted by hand delivery or e-mail to the address or details as provided at the time of booking.
- Severability: If any provision or portion of any provision is held to be unenforceable or invalid by a court of competent jurisdiction, the validity and enforceability of the enforceable portion of any such provisions shall not be affected by this.



Race Experience Ticketing BV

Postbus 4013, 9701 EA Groningen

Moermansweg 2-4, 9723 HM Groningen

+31 50 205 78 01

info@raceexperiences.com

www.raceexperiences.com

- These Terms and Conditions shall be governed and interpreted in accordance with the laws of the State of Qatar. The parties shall endeavour in good faith to resolve any dispute arising from, and/or in connection with these Terms and Conditions by way of good faith discussion and negotiation. If the parties do not resolve any such dispute within fifteen (15) days from the date on which negotiations are initiated, the dispute shall be finally determined under the exclusive jurisdiction of the courts of the State of Qatar.
- Force Majeure: The performance of these Terms and Conditions by either party is subject to acts of God, epidemic, pandemic, war, government action or decree, disaster, strikes (other than strikes by our staff), riot or civil disorder, acts of terrorism, curtailment of transportation facilities (to the extent such curtailment was beyond our reasonable control), inclement weather, the rescheduling or cancellation of the Event, its being held "behind closed doors", origin or destination country border policy prevents travel, or its being relocated to another venue or any other emergencies beyond the affected party's control making it illegal or impossible to perform its obligations under these Terms and Conditions. In the event that performance of these Terms and Conditions is not possible by reason of Force Majeure, neither party shall be deemed to be in breach of the terms of these Terms and Conditions and neither party shall then be obligated in any manner to the other with respect to such performance. Compensation will not be payable by either party. To the extent we recover monies from the Provider(s) we will refund such monies to you and we will use our reasonable efforts to obtain such recovery.
- Insurance: you are responsible for arranging and obtaining your own travel insurance, including cancellation insurance. Qatar Airways Holidays cannot be responsible for any losses incurred by you to the extent we are unable to recover such monies.
- Any personal data provided to us by you has been provided to Qatar Airways Holidays for the purpose of purchasing a Package, making a hotel reservation, booking ancillary services, facilitating immigration and entry requirements and making such data available to government agencies. For these purposes, you authorize us to retain and use such data to transmit it to our own offices, suppliers, authorized agents, government agencies, other carriers or the providers of such services, in whatever the country they may be located in accordance with Qatar Airways Holidays' and TUI Privacy Notice.