

Ticket, Ticket Product Booking, Issue, Purchase, Exchange, Refund Terms and Conditions Offer and Attendance Rules

FORMULA 1 VTB RUSSIAN GRAND PRIX 2021

This public offer (hereinafter referred to as the “Offer”) has been drawn up in accordance with Paragraph 2 Article 437 of the Civil Code of the Russian Federation and applies to any person who wishes to attend the FORMULA 1 VTB RUSSIAN GRAND PRIX 2021 (hereinafter referred to as the “Event”), including but not limited to a Ticket Product Customer/Consumer, a Ticket Holder.

This Offer establishes the Ticket Product booking, issue, purchase, exchange, refund terms and conditions, as well as the rights and obligations of a Ticket Product Consumer.

A Ticket Product Customer/Consumer/Passenger is strongly encouraged to read the terms and conditions of this Offer. By attending the Event, being in the Car Park, purchasing a Ticket Product, each Ticket Product Customer/Consumer/Passenger accepts the terms and conditions of this Offer and agrees that all the terms and conditions of this Offer and any obligations related to it are binding.

The terms and conditions of this Offer are available on the Official Website of the Event (f1.sochiautodrom.ru), at Official Ticket Offices (indicated on the Official Website of the Event) or by emailing the call centre at callcenter@rosgonki.ru, as well as by calling it on 8 800 100 46 86, +7 (495) 197 77 26 (for international calls).

1. DEFINITIONS AND INTERPRETATION

1.1. For the purpose of literal interpretation of this Offer the following definitions are set:

“Offer Terms and Conditions” means the terms and conditions, set out in this Offer that can be amended or modified from time to time, including but not limited to by publications on the Official Website of the Event (<https://f1.sochiautodrom.ru/pages/offer/>).

“Ticket Product Customer” means an individual and/or an entity who has applied to the Promoter or an entity representing the Promoter’s interests (“Designated Seller of Tickets”) to purchase, get issued, exchange, get a refund for and/or get re-issued a lost or stolen Ticket Product.

“Ticket Product Consumer” means the person who has the rights to receive services in accordance with the Ticket Product purchased, including the Ticket Product Customer.

“Ticket Holder” means the person who actually owns the Ticket.

“Ticket” means a document generated in electronic form by the ticket sales system based on the Ticket Product Purchase Confirmation, containing a unique registered number, a bar code (QR code), other information and certifying the right of the bearer to receive the services of the relevant Ticket Product. Depending on the category of services provided by the Ticket Product, the Ticket may be a strict accounting form with the required details established by the current law of the Russian Federation. The ticket is sent in digital form to the email address specified by the Customer.

The Ticket is to be transferred to paper (to be printed) by the Customer/Holder themselves or at an Official Ticket Office of the Event based on the Ticket Product Purchase Confirmation.

“Ticket Product Purchase Confirmation” means a document generated in electronic form by the ticket sales system based on a payment document (receipt or other payment document) sent in digital form to the email address specified by the Customer containing a unique Ticket Product registered number, information about the booking, confirming the conclusion of an agreement between the Organiser/Promoter and the Customer on the terms of this Offer, not confirming the right to receive services and subject to mandatory exchange for a Ticket or a package of documents allowing the Customer to receive services included in the Ticket Product.

“Ticket Product” means a formed offer to the Customer in order for him/her to conveniently select and purchase a service or a set of services provided by the Organiser/Promoter, according to the list of Ticket Products approved by the Organiser/Promoter.

The set of documents granting the Consumer the right to receive services in accordance with the Ticket Product is sent in digital form to the email address specified by the Customer and is to be transferred to paper (to be printed) by the Customer/Consumer themselves or at an Official Ticket Office of the Event based on the Ticket Product Purchase Confirmation.

“Ticket Product Face Value” means an amount corresponding to the fee set by the Promoter for all third parties. Information about the price set for a Ticket Product is posted by the Promoter on the Ticket Website at f1.sochiautodrom.ru.

“Ticket Product Delivery” means a service requested by a separate order of the Customer for an additional fee, including but not limited to bank charges, 20%VAT.

Ticket Product List:

- “FORMULA1 VTB RUSSIAN GRAND PRIX Ticket” means the service of providing an opportunity to attend the Event and to sit in a spectator seat according to the category selected;
- “FORMULA1 VTB RUSSIAN GRAND PRIX PRM Ticket” means the service of providing an opportunity to attend the Event and to sit in a spectator seat in the specially equipped areas located in the Main Grandstand, T2 Grandstand to a wheelchair user;
- “FORMULA1 VTB RUSSIAN GRAND PRIX PRM Ticket” means the service of providing an opportunity to attend the Event and to sit in a spectator seat in the specially equipped areas located in the Main Grandstand, T2 Grandstand to a wheelchair user’s companion;
- “FORMULA1 VTB RUSSIAN GRAND PRIX Reduced Fare Ticket” means the service of providing an opportunity to attend the Event and to sit in a spectator seat to a participant and a veteran of the Great Patriotic War, a Group 1 or 2 disabled person (except for wheelchair users);
- “FORMULA1 VTB RUSSIAN GRAND PRIX Reduced Ticket (designer template)” means a service of producing a Ticket on a paper/plastic base by printing or by other means;

- “FORMULA1 VTB RUSSIAN GRAND PRIX Promotion Ticket” means the service of providing an opportunity to attend the Event and to sit in a spectator seat according to the category selected, purchased on the terms of a promotion held;
- “FORMULA1 VTB RUSSIAN GRAND PRIX Child Ticket” means the service of providing an opportunity to attend the Event and to sit in a spectator seat to a child aged 3–12, according to the category selected, accompanied by an adult (close relatives, guardians) who has their own Ticket;
- “Package” means a set of services including 1 Ticket or 2 Tickets for the FORMULA 1 VTB RUSSIAN GRAND PRIX and a room of the relevant category booked at the Hotel for the days of the FORMULA1 VTB RUSSIAN GRAND PRIX;
- “Parking Permit” means the service of providing a Consumer/Customer with a space to place their Vehicle in a Car Park in the areas information about which is published on the Official Website of the Event, specifically: entry, exit and parking of a vehicle from 08:00 a.m. until 22:00 p.m. over the period of the Event.
- “Gift Certificate” means the service of redeeming and setting off the face value of a Gift Certificate or its part against a Ticket Product (except for a Gift Certificate).

“Event” means sporting and entertainment events, including car races, as well as practice sessions, qualifying events and/or warm-ups before such races and events that precede the FORMULA 1 VTB RUSSIAN GRAND PRIX 2021 that will take place in the Imeretinskaya Lowland, Sochi over the period from 24 to 26 September 2021.

“Promoter/Organiser” means Autonomous non-profit organisation

“ROSGONKI” (ANO “ROSGONKI”), TIN 7730240248, PSRN 1177700021388, registered at 13 Barklaya St., Bldg. 2, 3rd Floor, Office 1, Moscow 121309.

“Official Website of the Event” means a combination of information resources located on the Internet at www.f1.sochiautodrom.ru and published by the Promoter for general public with the purpose of providing actual and accurate information on the Event.

“Official Call Centre” means a centre that sells Ticket Products, as well as providing support for resolving complaints from Ticket Product Customers/Consumers at callcenter@rosgonki.ru, as well as on 8 800 100 46 86, +7 (495) 197 77 26 (for international calls)

“Venue” means the circuit for automobile road races of the Formula 1 series in the Imeretinskaya Lowland and infrastructure facilities that ensure its operation, which belongs to the Promoter, as well as all areas in, around and within the circuit, which are used in any manner connected with the holding of the Event and/or are intended for other supporting events held as part of the FORMULA 1 VTB RUSSIAN GRAND PRIX 2021.

“Car Park” means a special open unguarded site, located in the areas, specified on the Official Website of the Event, which is intended for temporary parking of vehicles of Parking Permit Ticket Product Consumers from 08:00 to 22:00 over the period from 24 to 26 September 2021.

“Vehicle” means a category B vehicle (a car) and/or a vehicle, which length exceeds 5 meters and passenger capacity exceeds 8 people (a bus).

“Passenger” means a person, which is or was inside a Vehicle in the Car Park, apart from the Parking Permit Consumer.

“Force Majeure” means extraordinary, unavoidable circumstances under the given conditions such as floods, earthquakes, volcanic eruptions, hurricanes, tornadoes, wars and military actions, blockades, epidemics, pandemics, as well as decisions by state and local authorities to cancel, postpone the Event or to hold the Event without spectators.

“Affiliates” means Fédération Internationale de l’Automobile (FIA) and sanctioning bodies, Formula One World Championship Limited (FOWC) and its affiliates, including Formula One Management Limited, Formula One Marketing Limited, Formula One Licensing B.V., Formula One Asset Management Limited, Formula Motorsport Limited, Formula One Hospitality and Event Services Limited (such parties to include where relevant all directors, officers, employees, agents, contractors and affiliated companies), Title Sponsor, any suppliers, organisers, promoters, entities and/or any and all persons involved in the organisation, staging and promotion of the Event

(including officials, marshals, rescue and medical staff, the competitors and drivers).

“Designated Seller of Tickets for the FORMULA 1 VTB RUSSIAN GRAND PRIX 2021” means the status that ANO “ROSGONKI” can grant to a third party in respect of Ticket Product sales subject to agreeing it with Formula One Management.

1.2. For the purpose of this Offer, except for the cases when the context stipulates otherwise:

- (a) words in the singular shall include the plural, and vice versa;
- (b) words importing a specific gender shall include the other genders (male, female or neuter);
- (c) the headings are for convenience only and shall not affect the interpretation;
- (d) a reference to a “Clause” is a reference to a clause of this Offer;
- (e) reference to the Offer includes all amendments or supplements to this Offer, published on the Official Website of the Event.

2. GENERAL CONDITIONS

2.1. In case of adverse weather conditions, as well as force majeure the Event may be cancelled in its entirety and/or a part of the Event may be postponed or cancelled at the Promoter’s discretion. Information on cancellation or postponement of the Event or any part of it will be published by the Promoter on the Official Website of the Event.

2.2 Each Ticket Product Consumer is aware, agrees, accepts and acknowledges that the Venue is a dangerous place. Certain Events and activities associated with the Event are dangerous and accidents can happen. Each Ticket Product Consumer/Passenger is warned that there is a possibility of an accident causing injury, death or property damage or loss and attending the Event, entering and/or remaining at the Venue, in a Car Park is solely at the Ticket Product Consumer’s/Passenger’s own risk and that the Ticket Product Consumer/Passenger assumes such risk. Each Ticket Product

Consumer/Passenger acknowledges that the risks associated with attending or participating in the Event, entering and/or remaining at the Venue, in a Car Park includes the risk of suffering harm as a result of motor vehicles (or parts of them) colliding with other motor vehicles, persons or property. Each Ticket Product Consumer/Passenger agrees, accepts and acknowledges that attending the Event, entering and/or remaining at the Venue, in a Car Park has a degree of danger and, to the extent permitted by the Russian Federation law, hereby excludes, releases and forever discharges the Promoter and/or the Affiliates and each of them, from any and all liability for claims, loss, damage, cost or expenses suffered by the Ticket Product Consumer/Passenger as a result of a personal injury or death to the extent that this is provided for by the law of the Russian Federation. The Ticket Product Consumer bears responsibility for Ticket Product Consumer/Passengers under 18 years of age under his/her supervision when at the Event/in a Car Park.

2.3. The Promoter reserves the right to change the Car Park for Parking Permit Consumers for another Car Park, in case the Car Park indicated in the Parking Permit is not available.

2.4. Official merchandise is on sale inside the Venue. Ticket Product Consumers/Passengers must not purchase any products from unofficial vendors. No goods (including literature) of any nature may be offered either free or for sale by any person within the Venue or any official Car Park by any party, which does not have a proper permit to do so.

2.5. Save for official merchandise and other motor sport related clothing worn in good faith, it is forbidden to bring into, use or display within the Venue or a Car Park any sponsorship, promotional or marketing materials.

2.6. Where available, the Promoter shall provide persons with reduced mobility (wheelchair users), which hold Tickets, with appropriate accessible seating for the Event, subject to availability. Should such seating be required, prior to purchasing a Ticket Product (except for a Gift Certificate), the Ticket Product Customer (except for a Gift Certificate) should contact the Official Call Centre of the Organiser to discuss the conditions of purchasing a Ticket Product Purchase Confirmation (except for a Gift Certificate) for this seating

category. When entering the Event, people with restricted mobility must present the original document confirming their disability or its copy.

2.7. Some areas at the Venue and the Car Parks are exposed to direct sunlight, rain and wind. Each Ticket Product Consumer/Passenger should take appropriate care for their well-being and protection from such weather conditions.

2.8. While at the Venue or in a Car Park, a Ticket Product Consumer/Passenger must maintain safe, prudent and respectful behaviour and comply with all security measures and instructions given by the Promoter or any other entities acting with the consent of the Promoter.

2.9. Description of the Event, its date, time and location, the Ticket Product prices are available on the Official Website of the Event.

2.10. Children under 3 (three) are granted free admission to the Event. However, children under 3 (three) cannot occupy a separate seat without a separate Event Ticket purchased. In order to confirm that a child is under 3 (three) so that he/she can be granted free admission to the Event, adults (next of kin or guardians) accompanying a child who is under 3 (three) shall present the child's original Birth Certificate or its copy or a parent's passport containing the child's data (original or copy) upon entry to the Event.

2.11. The Promoter shall make it possible to purchase a Ticket Product (except for a Gift Certificate) (FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 Child Ticket) for the Main Grandstand, T1 Grandstand, T2 Grandstand, T3 Grandstand, T4 Grandstand, the General Admission Area and the Lounges for children aged between 3 (three) and 12 (twelve) subject to availability. A maximum of 2 (two) FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 Child Tickets for the same grandstand are available for purchase per 1 (one) Adult Event Ticket for the Main Grandstand, T1 Grandstand, T2 Grandstand, T3 Grandstand, T4 Grandstand, the General Admission Area and the Lounges. In order to confirm age allowing to purchase a FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 Child Ticket, adults (next of kin or guardians) accompanying a child who is under 12 (twelve) shall present the child's original Birth Certificate or its copy and/or other document confirming the child's age (in case the child is not a Russian citizen) upon entry to the Event.

2.12. Persons with reduced mobility (wheelchair users) if unable to attend the Event by themselves have the right when purchasing a FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 PRM Ticket to purchase one Event Ticket for a companion via the call centre or at one of the Official Ticket Offices. The FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 Ticket for the companion will be provided at the price stated in the Price List published on the Official Website of the Event and only if there is a seat available in the same category as indicated in the FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 PRM Ticket purchased by the Customer (wheelchair user). A FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 Ticket for a companion cannot be sold without a FORMULA 1 VTB RUSSIAN GRAND PRIX 2020 PRM Ticket.

2.13. A Parking Permit grants access to the Car Park for the Parking Permit Consumer/Passenger only for the purposes of parking Vehicles. A Parking Permit is valid only during the period indicated in it, however in the event of any changes to the Event timetable the Parking Permit validity period may be changed. A Parking Permit does not grant the right to attend the Event.

2.14. A Gift Certificate can be purchased via the call centre or on the Official Website of the Event.

After the Gift Certificate purchase is completed via the call centre or on the Official Website of the Event, the Gift Certificate Customer can view and print it from his/her email specified when completing the purchase.

A Gift Certificate cannot be re-issued if it expires.

2.15. A Gift Certificate can be redeemed against a Ticket Product (except for a Gift Certificate).

A Gift Certificate allows to use its full-face value or its part to redeem it against a Ticket Product (except for a Gift Certificate).

If the face value of the Gift Certificate is not enough to purchase the Ticket Product selected (except for a Gift Certificate) it is possible to pay the extra by cash or by card.

A Gift Certificate does not grant the right to attend the Event.

2.16. Before entering the Venue, each Event Ticket Holder will have to undergo a thermometry procedure (contactless temperature measurement).

If their body temperature is above **37.0°C**, the Event Ticket Holder will be denied access to the Venue. In such case, a second temperature measurement is performed in a place away from crowds.

If the second measurement shows that the body temperature is above **37.0**, the Event Ticket Holder will be asked to go home and call a doctor to the place of residence or wait for healthcare professionals on the spot to detect symptoms of the novel coronavirus infection COVID-19 and make a decision on isolating the sick person.

2.17. While at the Venue, each Ticket Holder must maintain social distancing of at least 1.5-2 metres and wear a medical mask. Cleaning hands with hand sanitizer is recommended.

2.18. In order to comply with the requirements of the Federal Service for Surveillance on Consumer Rights Protection and Human Wellbeing, due to the threat of the spread of the coronavirus infection and the need to maintain social distancing of 1.5 metres, the Event Ticket Customer/Event Ticket Holder agrees that their Ticket can be exchanged/ they can be offered another seat of a similar price category for a similar grandstand with a change of seat/row.

3. TERM OF THE OFFER

3.1. This Offer is valid until 26 September 2021 inclusive.

3.2. Ticket Products are sold until 5 p.m. on 26 September 2021 inclusive.

4. PERSONAL DATA

4.1. In accordance with Federal Law No. 152-FZ "On Personal Data" dated 27 July 2006, a Ticket Product Customer agrees that by accepting this Offer (entering into an agreement) and by providing his or her personal data on the Official Website of the Event or other internet resource specified on the Official Website of the Event, or by disclosing his or her personal data in any other way (at the Official Ticket Offices, to call centre operators, etc.), his or her personal data becomes public.

The Promoter and/or its authorised person/entity shall have the right to use public personal data of a Ticket Product Customer for the purposes of email marketing as well as for any other purposes in order to execute its obligations in respect of the Ticket Product Customer in accordance with this Offer.

The provisions of this clause shall fully apply to the Ticket Product Customers who are not EU citizens. The provisions of this clause shall apply to the Ticket Product Customers who are EU citizens to the extent that they are not in conflict with the provisions of the General Data Protection Regulation.

4.2. If Ticket Product Purchase Confirmations (except for a Gift Certificate) are purchased via the Official Website of the Event or other Internet resource specified on the Official Website of the Event, the Promoter reserves the right to oblige the Ticket Purchase Confirmation Customer to provide additional personal data, to which the Ticket Purchase Confirmation Customer (except for a Gift Certificate) grants his/her consent.

5. RESPONSIBILITIES OF THE PARTIES

5.1. The Parties shall bear responsibility for a failure to perform or improper performance of the obligations under the Offer according to the applicable laws of the Russian Federation.

5.2. The Promoter shall not be responsible for ensuring sufficient Ticket Product inventory across the various price categories.

5.3. The Promoter shall not be responsible for ensuring the conformity of the Event to the expectations of a Ticket Product Consumer.

5.4. The Promoter shall not be responsible and shall not reimburse a Ticket Product Customer for any failures, malfunctions of the ticketing system or a temporary lack of connection to the Ticketing System, which prevent the Ticket Product Customer from making a purchase. And the Promoter shall eliminate the faults in the Ticketing System as soon as possible

5.5. A Ticket Product Customer shall be liable in accordance with the current law of the Russian Federation for any consequences of the provision of incorrect or misleading information to the Promoter or a third party

representing the Promoter, as well as for the violation of the rights and interests of other persons, resulting from such actions.

5.6. The Parties shall be released from responsibility for a failure to perform and (or) improper performance of their responsibilities under this Offer in case of circumstances beyond reasonable control (force majeure). The occurrence of force majeure circumstances shall be confirmed by an official document issued by the relevant state body or organisation, confirming the occurrence of the events that are force majeure circumstances.

5.7. A Ticket Product Customer/Consumer cannot resell, transfer (for commercial or other personal benefit) or distribute any Ticket Product(s) (above the Face Value indicated on the Ticket Product) or via a seller that is not the Promoter or an authorised agent of the Promoter without the prior written consent of the Promoter and FOWC.

5.8. The Promoter shall not be responsible for stolen or counterfeit documents granting the right to receive services in accordance with a Ticket Product purchased or obtained from unauthorised sources. If a Ticket Product Consumer is found to be in possession of a counterfeit document reported as lost or stolen, the person who produces such document will be denied entry to the Event and/or a Car Park.

5.9. Ticket Products cannot be used for advertising or commercial purposes, including draws, competitions, contests or sweepstakes, cannot be bundled with hospitality Packages (e.g. F&B services, transfers, accommodation, merchandise and etc.), except in case of the prior written consent of the Promoter or FOWC.

5.10. The Promoter reserves the right to refuse admission to (or eject from) the Venue, a Car Park a Ticket Product Consumer, whose Ticket Product has been sold or used in breach of the terms of this Offer.

5.11. Persons under 18 (eighteen) may only attend the Event or be in a Car Park when accompanied by a close relative or a guardian.

5.12. No person may use the Event title or part thereof (nor any abbreviation or foreign language version thereof) nor any trademarks of the Promoter and

the Affiliates, the logo or a graphic device of or related to the Event for any commercial purpose whatsoever.

5.13. A Ticket Product Consumer is solely responsible for complying with all immigration, customs and legal requirements of any relevant authority for entry into the territory of the Russian Federation (including, but not limited to, obtaining an entry visa or permit of any kind). In relation to the Event, no exchanges, refunds or replacements of Ticket Products will be made due to the Ticket Product Holder's failure to obtain (or the denial, the cancellation, the expiration or the revocation of) an entry visa or permit, for any reason whatsoever.

5.14. Each Ticket Product Consumer shall compensate the Promoter and/or the Affiliates for any and all damage, loss, liability or injury that they suffer as a result of the Ticket Product Consumer's failure to comply with the terms and conditions of this Offer or the wilful, reckless or negligent acts or omissions of the Ticket Product Consumer, or any person under the Ticket Product Consumer's care, guidance or supervision at the Venue/a Car Park.

5.15. A Parking Permit Consumer agrees that only Vehicles with a valid document will be allowed to enter a Car Park.

5.16. A Parking Permit Ticket Product Consumer/Passenger agrees that all Vehicles parked within any Car Park operated by the Promoter are left at the Parking Permit Consumer's/Passenger's sole risk. The Promoter shall not be liable for any loss or damage to a Vehicle (including its contents) arising from its use by a Parking Permit Consumer/Passenger.

5.17. When obtaining a Parking Permit, the Parking Permit Consumer/Passenger agrees to observe the regulations, terms and conditions established by the Promoter in relation to the Car Parks.

5.18. A Parking Permit Consumer/Passenger undertakes to follow safety regulations and instructions of the Promoter's personnel whilst in the Car Park (either when driving a Vehicle or on foot). The Promoter reserves the right to withdraw the Parking Permit and refuse admission and/or eject from the Car Park any Vehicle or person in breach of the terms and conditions of this Offer.

5.19. A Parking Permit Consumer must not without the prior written consent of the Promoter:

(a) be at the Venue outside of the Event period (gates opening and closing time will be published on the Official Website of the Event);

(b) leave the Venue or a Car Park other than through the designated exits;

(c) remove any fence or cordoned off area, or interfere with any activity undertaken in any fenced or cordoned off area;

(d) erect any structure, or erect or display any sign or banner etc. at the Venue and/or a Car Park;

(e) post, stick or place any poster, placard, bill, banner print, paper or any advertising material on any building, structure, fence, tree or cordon at the Venue and/or a Car Park;

(f) distribute any printed or visual matter or distribute, display or promote any advertising or promotional material, samples of goods or services or any other matter or thing at the Venue and/or a Car Park;

(g) distribute, hawk, sell, offer or expose for sale any goods or services of collect money or orders for goods and services at the Venue and/or a Car Park;

(h) sell, offer or make available for sale any Ticket Product;

(i) misuse, deface, damage, or tamper with any building, seat, chair, table, structure, vehicle, vessel, truck, pipe, tap, tap-fitting, conduit, electrical equipment, wiring, or signs at the Venue and/or a Car Park;

(j) block any thoroughfare to the Venue or a Car Park;

(k) deposit litter, except in a receptacle provided for that purpose;

(l) throw or kick any stone, bottle or other projectile;

(m) disrupt, interrupt or behave in any manner that may disrupt or interrupt any race, event or activity;

(n) act or conduct oneself in such a way as to hinder, obstruct or interfere with a driver of any vehicle taking part in a race or to adversely affect the safety of the public;

(o) use indecent or obscene language or threatening or insulting words or otherwise behave in a threatening, riotous, indecent or insulting manner;

(p) operate or use a loud hailer, public address system, broadcast device or other device which may interfere with electronic or radio communications being used by the Promoter, the Affiliates, Event participants or other persons authorised by the Promoter;

(q) smoke outside the designated areas;

(r) get to a grandstand or the general admission area (in accordance with the Ticket purchased) with beverages in glass or metal containers (of any volume), except for plastic or paper cups, purchased at the designated sales points located at the Venue.

5.20. The Promoter and agencies ensuring the safety of the Venue and the Car Parks reserve the right to move any Vehicle they deem necessary for the reasons of safety of the Venue and the Car Parks or for any similar reasons.

5.21. A Ticket Product Consumer shall have the right to attend the Event on the days specified in his/her Ticket. And the attendance of one day of the Event shall be deemed to be the attendance of the entire Event subject to the Promoter not being at fault.

5.22. On the day of the Event one Ticket is valid for one person only. Ticket transfer to another person throughout the day of the Event is prohibited.

5.23. One Parking Permit allows only one Vehicle of the category, indicated in the Parking Permit (either a car or a bus) into the Car Park. During the whole day, it is prohibited to hand over the same Parking Permit to be used by another Vehicle to access the Car Park.

5.24. A Customer can buy not more than 10 (ten) Ticket Products in total. In case of exceeding the limit, the Promoter shall be entitled to cancel all the Ticket Products that exceed the limit specified in this Clause, with no compensation of their cost. The number of Ticket Products to be sold may be

increased by an agreement between the Ticket Product Customer and the Promoter.

5.25. The Promoter does not guarantee that Ticket Products within one particular order of Tickets will be allocated with seats next to each other (in one row in succession).

6. DISTRIBUTION OF INFORMATION

6.1. By accepting this Offer, a Ticket Product Customer agrees that the Promoter or any third party acting with consent of the Promoter, may regularly distribute information, regarding the Event and/or any other Promoter's offers, to the e-mail address and/or mobile phone number, indicated by the Ticket Product Customer while purchasing the Ticket Product.

6.2. The volume and content of the information distributed as well as the dates and time of the distribution shall be established by the Promoter at its absolute discretion.

6.3. A Ticket Product Customer shall have the right, at any time to opt out of such communications by sending an email notification to the Promoter according to the instructions, contained in the corresponding letter (newsletter).

6.4. The provisions of clauses 6.1. to 6.3. of this Offer shall fully apply to the Ticket Product Customers who are not EU citizens. The provisions of this clause shall apply to the Ticket Product Customers who are EU citizens to the extent that they are not in conflict with the provisions of the General Data Protection Regulation.

7. ADDITIONAL SERVICES

7.1. The Promoter or a third party acting with the permission of the Promoter shall have the right to charge a Ticket Product Customer additional payments related to the delivery of the Ticket Product, bank charges and services associated with the purchase of the Ticket Product. The Ticket Product Customer confirms the acceptance of such additional payments (indicated on the Official Website of the Event or other Internet resource specified on the

Official Website of the Event, in the Official Ticket Offices or the call centre) when completing the order.

7.2. Each Ticket Product Customer who selects the Ticket Product Courier Delivery service shall solely bear all courier, delivery and/or postal charges incurred in relation or ancillary thereto, unless otherwise provided for by the Promoter's offer.

7.3. An address for the Ticket Product delivery must be provided at the time of booking the Ticket Product and the Ticket Product Customer or its duly authorised representative must be available to sign for and receive the Ticket Product during the hours of courier delivery.

7.4. Changes to the delivery address details may only be made by contacting the call centre. It is the sole responsibility of the Ticket Product Customer who has purchased or obtained the Ticket Product to notify the Promoter of any changes prior to the Ticket Product being dispatched.

7.5. The Promoter or a third party authorised by it shall not be responsible for any Ticket Products lost or misplaced by the courier company or postal service.

7.6. Unless specifically stated, the Ticket Product prices do not include any goods or any services other than entry to the Venue/a Car Park and/or admission to the particular Event.

8. SPECIAL CONDITIONS

8.1. A Ticket Product Consumer must not make, create, store, record or transmit any kind of sound recording, visual footage, audio-visual footage (further - Recording), as well as store, record or transmit any information or other data, including official timing, results, performance, telemetry, weather or race control data (further - Data) of, at or in relation to the Event. It is forbidden to bring into the Venue any equipment that may enable the visitor to perform the aforementioned acts. Personal electronic devices (including still image cameras, mobile telephones and other handheld personal communication devices) are permitted within the Venue unless otherwise advised, provided that any Recording, Data and any image, including photographic images and any still pictures derived or capable of being derived from a Recording (further - Image) of the Event, recorded, stored and/or

created at the Event are used for personal and non-commercial purposes only, which does not include social media.

8.2. Each Ticket Product Consumer hereby agrees that:

(a) the Ticket Product Consumer can be held liable for any use of such Recordings, Data and Images, listed in Clause 8.1. of the Offer for advertising, commercial or other purposes (except for private viewing) without a prior written consent of FOWC;

(b) upon the request of the Promoter or FOWC a Ticket Product Consumer shall assign to FOWC in writing the copyright and all other intellectual property rights in any Image or Recording that a Ticket Product Holder creates, makes, stores or records of, at or in relation to the Event;

(c) FOWC (and any third party authorized by FOWC from time to time) may use for the purposes of or in connection with any publication, exhibition or broadcast (including any advertising or promotional literature, campaign or material) in any media worldwide and approved by FOWC any still or moving picture images taken at the Event where such image includes any image of the Ticket Product Consumer and/or Passenger and the Ticket Product Consumer/Passenger waives any and all of his or her personality and privacy rights to the extent necessary to permit such use.

8.3. The Event Promoter reserves the right to refuse admission to the Venue and/or a Car Park (or eject from the Event/a Car Park) any Ticket Product Consumer who violates the obligations listed in Resolution of the Government of the Russian Federation dated 16 December 2013 No. 1156 "On Adoption of Code of Conduct for Spectators at Official Sporting Events".

8.4. The Ticket Product Consumer hereby confirms that motor racing, the Event and certain activities associated therewith (including but not limited to the support events) are dangerous. The Promoter, sanctioning bodies, FOWC and its affiliates, including Formula One Management Limited, Formula One Licensing B.V., Formula One Asset Management Limited, FIA, Formula One Hospitality and Event Services Limited, Formula Motorsport Limited, Formula One Marketing Limited, persons involved in the organisation of the Event (including officials, marshals, rescue and medical staff), the competitors and

drivers (such parties to include where relevant all directors, officers, employees, agents, contractors and affiliated companies), are not responsible for any loss or damage howsoever caused to the Ticket Product Consumer or property of the Ticket Product Consumer to the maximum extent permitted by the law of the Russian Federation (save that nothing in these conditions limits or excludes (a) liability for death or personal injury arising out of the negligence of any of the above mentioned parties, or (b) any damage incurred by way of fraud or fraudulent misrepresentation by any of the above mentioned parties).

8.5. During the Event the noise level may be very high. It is advised to wear hearing protection during the Event to reduce the risk of hearing damage.

8.6. A Ticket Product Consumer acknowledges and accepts that some seats may have restricted viewing or legroom and that natural or man-made obstructions in some areas may impede viewing. The Promoter reserves the right at its discretion to issue last minute changes to seating arrangements, which may result in a Ticket Holder being moved to a seat with an obstructed view or restricted legroom. Should the Promoter issue any significant changes, the Promoter will notify the Ticket Holder directly of such changes and endeavour to provide alternative seating arrangements.

8.7. Ticket Products purchased, sold or used in violation of the terms and conditions of this Offer will be deemed void and may result in the following:

- (a) denial of entry to the Venue/a Car Park;
- (b) ejection from the Venue/a Car Park;
- (c) cancellation of the Ticket Product with no refund.

9. TICKET REPLACEMENT, TICKET PRODUCT REFUND PROCEDURE AND GIFT CERTIFICATE USE

9.1. A Ticket Product Customer may request a refund in the following cases:

- (a) Cancellation of the Event or holding of the Event without spectators.
- (b) Death of the Ticket Product Consumer.

(c) Sickness of the Ticket Product Consumer not allowing him or her to attend the Event and/or use the service for medical reasons.

(d) In any other cases provided for by the law of the Russian Federation.

9.2. A refund shall not exceed the face value of the Ticket Product purchased.

9.3. Additional payments shall not be refunded in case of a Ticket Product refund on the grounds provided for in Sub-clauses b to d Clause 9.1. of this Offer.

9.4. If the full Face Value of a Gift Certificate or its part is not used during the period specified in the Gift Certificate, the Gift Certificate becomes invalid. When using a Gift Certificate for an amount less than its stated value, the balance cannot be refunded and can only be used to purchase a Ticket Product (except for a Gift Certificate).

9.5. Only the Ticket Product Customer may request a refund for the Ticket Product, and in cases provided for in Clause 9.1. (b) and (c) of the Offer also his/her legal representative or other duly authorised person.

9.6. To obtain a refund for a Ticket Product purchased from a Designated Seller, the Customer shall follow the relevant Ticket Product refund procedure implemented by this Designated Seller.

9.7. To obtain a refund for a Ticket Product purchased on the Official Website or at the Official Ticket Offices of the Event, the Ticket Product Customer can contact the support service specified on the Official Website of the Event, or send the set of documents required to the Organiser ANO "ROSGONKI" at P.O. Box 230, 26 Triumfalnaya St., Sochi 354340, Krasnodar Region, or email it to the Organiser at callcenter@rosgonki.ru, as well as call 8 800 100 46 86, +7 (495) 197 77 26 (for international calls).

A sample of the Ticket refund request is available on the Official Website of the Event, at the Official Ticket Offices or by contacting the Organiser at callcenter@rosgonki.ru. The request should contain the bank details of the account to which the Ticket Product refund should be made. All fields of the Ticket refund request shall be fully completed.

The following should be attached to the Ticket Product refund request:

- original Ticket or document confirming the Ticket Product purchase or its copy;
- the receipt/Ticket Product Purchase Confirmation, proving that the purchase was made at the Official Ticket Offices;
- a copy of his/her passport, if the refund in accordance with the conditions set out in Clause 9.1. (b) and (c) of the Offer;
- documents in confirmation of the fact of the death or the sickness of the Ticket Product Customer.

9.8. In case ANO “ROSGONKI” agrees to refund the Ticket Product, the money shall be returned to the Ticket Product Customer as follows:

- using a non-cash payment method (bank card), the refund will be remitted to the bank details which were used for purchasing the Ticket Product or the bank details which the Ticket Product Customer indicates in the relevant refund request form;
- by cash.

The refund can be processed within 10 (ten) calendar days of the receipt of a refund request and all the necessary documents and information by the Promoter, unless other term is set by the norms of the current law of the Russian Federation.

9.9. The Promoter reserves the right to deny the refund of a Ticket Product if the Ticket Product has been purchased in violation of the terms and conditions of the Offer.

9.10. A Parking Permit Consumer must keep the document confirming the provision of the Parking Permit to the Consumer safe, as it shall not be re-issued if it is lost or stolen. A defaced or illegible document may also be deemed invalid.

9.11. In case of loss/damage (inability to use, including by another person) of a Ticket, the Customer may print the Ticket or go to an Official Ticket Office to do so.

9.12. If a Ticket is stolen, the Customer shall have the right to go to an Official Ticket Office to have the Ticket re-issued. The Ticket Customer will be denied the re-issue if it is determined that by the time of the request this Ticket has been scanned for entry and is inside the Venue.

9.13. Parking Permits cannot be re-issued under any circumstances.

10. EVENT SAFETY

10.1. In order to ensure public safety, the Promoter reserves the right to ask a Ticket Product Consumer/Passenger to leave the Event/Car Park at any moment for security reasons. Access to the Venue is forbidden after the end of the Event.

10.2. To ensure security whilst at the Venue, CCTV cameras is used. A Ticket Product Customer/Consumer agrees that footage taken of him/her for general security measures may be used for the purposes of general security or passed to the parties ensuring security at the Venue/in the Car Park for it to be used in any proceedings.

10.3. To ensure safety whilst at the Venue/in the Car Park security companies engaged by the Promoter have the right to search any person entering the Venue/any Vehicle entering a Car Park and any of his/her belongings/items inside the Vehicle without providing any reasons. The Promoter also has the right to refuse entry to the Venue/Car Park for any person/Vehicle or to eject from the Venue/Car Park any person/Vehicle refusing to submit to search. No refund of the Ticket Product cost will be made in this case.

10.4. No animals will be admitted to the Venue or any Car Park, except guide dogs

10.5. While at the Venue, Ticket Holders must always keep to the designated paths and access all free-standing viewing areas with caution, using steps or path as appropriate.

10.6. While in the Car Park, a Parking Permit Consumer/Passengers shall follow special signage, markings and proceed with caution when entering the Car Park and driving inside it.

10.7. An Event Ticket Holder cannot bring into the Venue and use the following items:

- (a) weapons of any type including self-defence weapons, ammunition, bladed articles, any other items that might be used as a weapon, explosives, poisonous, toxic or odorous substances, radioactive materials;
- (b) flammable and pyrotechnical substances or articles, (except for matches, pocket lighters), including air-horns, flares, fireworks, gas tanks, and any other items (chemicals) that might be used for production of pyrotechnic products or smokes;
- (c) other substances, items, articles, including self-made that can be used to produce smoke or fire, self-igniting liquids;
- (d) tools and articles including self-made that are not pyrotechnical and that are used for dispersion or diffusion of different substances (pneumatic crackers);
- (e) any flag or banner with dimensions exceeding 2.0 x1.5 m, including those with hollow flagpoles with flagpoles' length exceeding 1.5 m and flagpoles' diameter exceeding 2.5 cm, chairs, benches, stools, ice chests, helium filled balloons, balls of any type and size;
- (f) colourants;
- (g) wind instruments to produce sounds (including vuvuzelas and whistles), except for bugles and pipes;
- (h) alcoholic and non-alcoholic drinks of any kind, except for soft drinks in plastic containers with the volume not exceeding 0.5 litres, glass bottles or containers, food, except for baby food with the volume not exceeding 1 litre per baby (including soy milk, breast milk or cow's milk, infant formulas and sterilized water, including those in glass containers, any other food, required for feeding children under 5 years of age).

Adults carrying baby food may be asked to present it for inspection;

- (i) narcotics, toxics or stimulants;

- (j) promotional extremist materials; materials containing Nazi or extremist symbols or attributes;
- (k) technical equipment which can interfere with the staging of the Event or with its participants (laser devices, flashlights), radios, sound amplification tools;
- (l) bulky items that create inconvenience for other spectators, except with the consent of the Promoter to bring such items;
- (m) domestic animals (except for guide dogs supporting a Ticket Product Consumer with a disability);
- (n) bicycles, scooters, skateboards and roller blades, fireworks, Frisbees, musical instruments and (or) musical equipment, including alarm systems, sirens, whistles, electronic equipment or any other broadcast equipment;
- (o) kick scooters (apart from children's three-wheel scooters and runbikes), including two- or three-wheeled, self-balancing electric vehicles (e.g. Segway);
- (p) suitcases or bags with the dimensions exceeding 40 x 40 x 45cm.

11. DISPUTE RESOLUTION PROCEDURE

11.1. Any dispute arising out of the explanation or implementation of this Offer will be resolved by the Parties by sending a complaint to the other Party. The complaint shall be considered within 10 working days of its receipt.

11.2. If the Parties do not reach an agreement, the dispute will be settled in court in the established manner.

12. FINAL PROVISIONS

12.1. This Offer comes into force and effect on 27 September 2020 and is valid until 26 September 2021 inclusive.

12.2. The Promoter has the right to change this Offer at any time, but all changes shall be published and brought to public attention by publication on the Official Website of the Event. Changes to the Offer do not have a retroactive effect, which means they are not applicable to civil law relations that emerged before the publication of the changes.

12.3. The Promoter has the right to terminate the Offer at any time without prior notice to the Ticket Product Customer/Consumer in case of violation of the terms and conditions of the Offer by the latter.

12.4. The amendments or variations of this Offer are only valid and binding if made or confirmed by the Promoter by publishing a notice on the Official Website of the Event.

12.5. Each of the provisions of this Offer is severable from any other. If any provision or part of a provision is or becomes invalid, unenforceable or illegal in any respect, such provision or part of such provision will be deemed invalid and will be deemed not to form part of this Offer. The remaining provisions or parts of such provisions will not be deemed invalid.

12.6. The terms and conditions of this Offer have been drawn up in the Russian and English languages. In the event of any inconsistency between the Russian and English versions, the Russian version of the Offer shall prevail.

12.7. The terms and conditions of this Offer are governed by, construed and enforced in all respects in accordance with the law of the Russian Federation.

12.8. The terms and conditions of this Offer shall not apply to accredited persons holding accreditation cards of the Event Organiser.