

INTERNET GENERAL TERMS AND CONDITION OF SALE

Please read these General Terms and Conditions carefully before using our website and especially before booking tickets for the Grand Prix de Monaco.

Automobile Club de Monaco

Internet General Terms and Conditions in force

These General Terms and Conditions apply to all tickets purchased for the Grand Prix de Monaco of Formula 1, Historic Grand Prix de Monaco and E-Prix via the website www.formula1monaco.com (hereinafter the "Site") of the Automobile Club de Monaco, a Monegasque association with registered office at 23, boulevard Albert 1er, B.P. 464, MC 98012 Monaco Cedex (hereinafter the "ACM").

These General Terms and Conditions can be subjected to modification at any time by the ACM, without prior notification to the Client and are considered as accepted by the Client who wishes to book via the Site (hereinafter the "Client"). They shall prevail over any other terms and conditions, either general or specific.

The purpose of these General Terms and Conditions is to define the contractual relationship between the ACM and the Client, as well as the conditions applying to any purchase made via the Site, either the Client is a professional or individual. Professional Clients (such as Agencies, Banks, Hotels, etc...) wishing to book a large number of tickets are required to contact the ACM directly, Attn: Booking Office to submit their request for ACM's General Terms and Conditions for Agencies.

By purchasing goods or services via the Site, the Client is deemed to have fully accepted these General Terms and Conditions.

1. Bookings

The benches of the grandstands are represented by seats on the website to better visualize the different locations in the grandstands; they only have an indicative value.

Any order becomes binding for the Client from the moment the "I accept" ("J'accepte") button has been clicked. By confirming the order in clicking on that button, the Client fully accepts these General Terms and Conditions. The Client confirms having read them and waives any right to use conflicting documents and especially the Client's own general terms and conditions of purchasing.

In order to book one or several ticket(s) via the Site, the Client has to:

- Identify with login and password

New Clients:

- Fill in the client's form ("fiche client") or provide a customer number if applicable;
- Select the day(s) and choose the place(s);
- Confirm the order after having verified it;
- Make the payment as required;
- Confirm the order and the payment.

2. Availability and Prices

Tickets are charged on the basis of the prices in force at the time the order is made. Prices are indicated in euros and include taxes, but exclude booking and delivery charges. The ACM reserves the right to modify its prices at any time and without notice.

A booking charge of 15€ (fifteen euros) shall be added to the total amount of each order. Tickets will be sent to the Client by special delivery.

Tickets on sale via the Site are subject to availability. The ACM reserves the right to modify the arrangement or change the seating allocation within the same (or a superior) category of tickets at any time and without notice. Only in this case, the

Client can refuse such modifications and cancel the order by sending a formal request to ACM Attn: Booking Office, at 23, boulevard Albert Ier, B.P. 464, MC 98012 Monaco Cedex, within the following 8 (eight) days.

Children 0 to 5 years old are free, provided they sit on their parents' lap.

Children 6 to 15 years old are half price on Saturday and Sunday and have to hold a free ticket on Thursday.

These specials are not applicable to GOLD, SILVER and BELVEDERE.

Children must be always accompanied by an adult.

3. Payment – Credit Cards Accepted

Payment is confirmed by the Bank as soon as the Client has confirmed its order.

Payment is made via the 3D Secure System, which secures the connection between our website and the Bank.

The order is considered as complete and confirmed when the Client pay it in full (including the booking fees)

- by Credit card (Mastercard, Visa, CB).

- Bank transfer by contacting the ACM Booking Office directly.

The ACM retains the ownership of the tickets until receipt of payment in full, including the booking and delivery charges.

4. Verifications and Exclusions

The ACM reserves the right to exclude:

- Any individual suspected of fraudulently using a credit card; and/or

- Persons whose solvency cannot be verified.

- The ACM may exercise its discretionary right and any decision by the ACM in such a situation will be final.

- Any input error of the credit card details will lead to the bank's refusal of the transaction and will delay the order procedure.

- The Client must check that all information related to his/her address and identity are full and correct, in particular in the case where the beneficiary of the order is not the cardholder.

The ACM reserves the right to carry out any additional verification as it deems appropriate.

5. Delivery

Delivery of the tickets will not take place prior to the ACM having confirmed and received full payment of the order, including additional booking and delivery charges.

- Tickets will be sent by Special Courier, unless the Client unchecks the corresponding box before validating the order. In this case, they will be on collection at the ACM tickets office, 44 Rue Grimaldi, Monaco.

- The tickets shall be considered as delivered from the time they are shipped by the ACM.

- The Client will receive a tracking number in order to be able to trace the shipping at any time.

- The ACM shall not be held responsible for any delays or delivery issues, including loss or damage of tickets.

- Delivery in countries outside the European Union: No shipping will be made by the ACM for all orders placed less than 30 (thirty) days before the date of the event concerned. In this case the Client will have to collect the tickets at the tickets office, 44 Rue Grimaldi, in Monaco, before the beginning of the event.

- Any ticket unclaimed before the beginning of the event concerned will be considered as lost by the Client and the ACM will be entitled to dispose of it as the ACM deems appropriate.

-The Client does not have the right to modify the ACM printed ticket under any circumstances (e.g. by eraser, sticker, alteration, etc...) or she/he risks of being refused at the entry to the circuit.

Any information or questions regarding the status of an order made via our Website can be obtained from the ACM, Attn: Booking Office:

- Phone: +377 93 15 26 24, or

- Fax: + 377 93 15 26 78

(Monday to Friday between 9 a.m. and 5 p.m.).

- E-mail: location@formula1monaco.com

6. Right of Withdrawal

The Client has the right to cancel an order made via the Site within 14 (fourteen) working days from the date the order was placed. The Client may ask to be reimbursed the value of the order, excluding any additional charges (i.e. Booking fee).

In case of cancellation, the Client shall notify the ACM, Attn: Booking Office, either by:

- Letter addressed to the ACM, Attn: Booking Office – 23, boulevard Albert Ier, B.P. 464, MC 98012 Monaco Cedex; or by

- E-mail: location@formula1monaco.com;

Any cancellation notified by the Client after such period shall not be considered and the ACM will be free of any liability. After said 14 (fourteen) day period, the tickets will be deemed to comply with the Clients order and accepted as such by the Client.

7. Cancellation of order

Tickets may not be returned, exchanged or refunded, even in case of loss or theft.

Starting from this year 2018, ACM no longer provides **Cancellation Insurance**.

8. Cancellation of an Event

In case of cancellation of a whole event day(s) for which tickets have been purchased, the ACM will refund to the Client the face value of the ticket(s), excluding any other compensation or damages of any kind, provided the request for refund is received by the ACM within three months from date of the event day cancelled.

9. Proof of Transaction

Data recorded by the secured bank site for the ACM account shall be regarded as evidence of all transactions made between the ACM and Clients.

Upon recording the order, the ACM will send an acknowledgement of receipt to the Client to their e-mail address. Such acknowledgement of receipt will indicate the exact amount invoiced. The acknowledgement of receipt shall be considered as an acceptance of the order and the transaction will be confirmed.

The ACM reserves the right to cancel, not accept and/or process any order from a Client not up to date with the payment of any former order(s).

10. Liability

Although it has taken all reasonable steps for the proper functioning of the Site, the ACM does not guarantee the accuracy of the information contained on the Site and the products and services offered. In particular, the ACM does not guarantee in any way that the information relating to the tickets and other products and services offered on/via the Site are complete and

up to date at the time the Client places the order. In addition, the ACM cannot be held liable for any damage in connection with the use of the Internet network, such as loss of data, intrusion, virus, and interruption of services or any other involuntary technical problem.

The ACM cannot be held liable under any circumstances for indirect damages and/or losses such as loss of income, goodwill, and business opportunity or other.

11. Data Protection

The Client has a right of access, correction and opposition regarding its personal information. All personal data collected by the ACM concerning the Client is processed in the strictest confidentiality. Client information asked from the ACM is limited to what is necessary to ensure the quality of the service and the processing of orders. The ACM does not sell, market or make such information available to third parties. However, the ACM may decide to do so in the future with its suppliers, providers or affiliates to effect sale contracts concluded between the ACM and the Client, who may oppose by e-mail or letter.

12. Intellectual Property

The Site and any of its components are and remain the exclusive property of the ACM, whether content or presentation. The reproduction, copy or use, for any reason, in whole or in part, of any features of the Site, whether visual, audio or software, is strictly prohibited. Any link, whether simple or hypertext, is strictly prohibited without the express written consent of the ACM.

All text, comment, drawings and images on the Site are reserved under copyright and intellectual property laws worldwide. In accordance with applicable law, only private use is tolerated, without prejudice to different or more restrictive laws. Any other use without prior written consent of the ACM shall amount to counterfeiting and shall be sanctioned accordingly.

13. Claims

These Terms and Conditions are governed by the laws of the Principality of Monaco. Any disputes as to the interpretation, performance or validity of these General Terms and Conditions which cannot be settled amicably shall be submitted to the courts of the Principality of Monaco.

14. Language

In the case of inconsistency between the English and the French versions of these General Terms and Conditions, the French version shall prevail.